

Refund & Cancellation Policy

Dream Encore Enterprises LLC & JessicaToussaint.com | Jessica V. Toussaint

This Refund & Cancellation Policy outlines the terms for all products and services provided by Dream Encore Enterprises LLC and Jessica V. Toussaint. By purchasing any service or product, you acknowledge and agree to these terms.

General No Refund Policy

All sales are final. Dream Encore Enterprises LLC does not provide refunds under any circumstances. This applies to all coaching sessions, training programs, digital products, memberships, subscriptions, events, workshops, public speaking engagements, and any other services or products offered.

Coaching & Training Programs

- Private and Group Coaching: No refunds are available once payment has been made.
- Training Programs: All sales are final. If you are unable to attend, you may request a credit towards a future training program, subject to availability.

Rescheduling & Cancellations

Dream Encore Enterprises LLC reserves the right to reschedule or cancel any training, class, or service due to low enrollment, unforeseen circumstances, or other business needs.

Digital & Physical Products

- Digital Products: All digital product sales are final. No refunds or exchanges are provided.
- Physical Products: We do not accept returns or provide refunds for physical products once the order has been placed.

Event Tickets & Public Speaking Engagements

- No refunds will be issued for event tickets. If an event is postponed or rescheduled, your ticket will be valid for the new date.
- Speaking Engagements: Once booked, all speaking engagements are non-refundable.

Memberships & Subscriptions

- No refunds will be issued for membership or subscription services. Clients may cancel their recurring membership with a 30-day written notice before the next billing cycle.

Chargeback & Dispute Policy

- Any chargebacks or disputes initiated against Dream Encore Enterprises LLC will be legally contested.

Emergency Exceptions

Refunds are not provided for personal scheduling conflicts, vacations, work issues, or general dissatisfaction.

For any inquiries, please contact:

Email: hello@letsdreamencore.com

Websites: www.letsdreamencore.com | www.jessicatoussaint.com

Privacy Policy

Dream Encore Enterprises LLC & JessicaToussaint.com | Jessica V. Toussaint

1. Introduction

Your privacy is important to us. This Privacy Policy describes how we collect, use, and protect your personal information when you visit our website or use our services.

2. Information We Collect

- Name, email, phone number, mailing address
- Payment information (processed securely through third-party payment processors)
- Browsing behavior and preferences
- Any information provided through forms, surveys, or communication with us

3. Use of Information

- Provide and improve our services
- Process payments and transactions
- Send promotional materials, event updates, and newsletters (with your consent)
- Comply with legal requirements and protect against fraud

4. Data Security

We implement strict security measures to protect your personal information.

5. Third-Party Disclosure

We do not sell or rent your personal information. However, we may share data with:

- Payment processors (e.g., PayPal, Stripe) to complete transactions
- Legal authorities when required by law

6. Cookies & Tracking Technologies

We use cookies to enhance your browsing experience.

7. Your Rights & Opt-Out Options

You have the right to:

- Request access to your personal data
- Request corrections or deletion of your data
- Opt out of marketing emails by contacting us at hello@letsdreamencore.com

8. Changes to This Policy

Dream Encore Enterprises LLC reserves the right to update this Privacy Policy at any time.

For questions or concerns, contact:

Email: hello@letsdreamencore.com

Websites: www.letsdreamencore.com | www.jessicatoussaint.com